

General Conditions & Exclusions

1. The Service Plan becomes effective after our inspection and approval of your heating system. The term of the Plan is for a one (1) year period and will renew automatically every year unless terminated by either the customer or Company.
2. Repairs or services not covered by the Plan will be performed and charged to the customer at prevailing rates.
3. **OIL TANKS AND OIL LINES EXCLUDED:** Inspection and servicing of oil tanks, and excavation of any from all plans. Inspection, servicing and excavation of oil lines are also excluded. **NONE OF OUR PLANS INSURE OR GUARANTEE AGAINST OIL TANK OR OIL LINE LEAKAGE, AND THE COMPANY EXPRESSLY DISCLAIMS AND RESPONSIBILITY OR LIABILITY WITH RESPECT TO ANY SUCH LEAKAGE, AND AGREES TO IDENTIFY AND HOLD THE COMPANY HARMLESS AGAINST ALL LIABILITY FOR DAMAGES TO PERSON OR PROPERTY ARISING FROM SUCH LEAKAGE.** Tank pumping, cleaning and removal of water or sludge in tanks are also excluded, as are oil line freeze-ups.
4. The Service Plan does not cover labor or materials to repair damage to the heating system or residence caused by the customers neglect such as failure to have sufficient fuel in tank (unless oil is being delivered under our automatic delivery program), insufficient water for boiler, blown fuses or other failure of electrical system, improper thermostat settings or faulty thermostat, having heating systems and other causes related to he improper operation or maintenance of the heating system by the customer. Damage, repairs or replacement of pans or components caused by Acts of God, fire, flood, freezing, storm or weather conditions, power loss or surges, water damage, and fuel flow problems due to outside fuel storage are not covered by the Plan.
5. Company will provide service as soon as practical and during regular business hours under normal conditions or on an emergency basis if necessary. Company will not be liable for any delay of failure to provide service due to conditions beyond its control such as Acts of God, labor disturbance or strikes, unavailability of mechanics or parts, failure or interruption of customer's electricity, inaccessibility of the heating system storms, floods or other severe weather conditions, or government laws or regulations. Company will provide 24 Hour Emergency Burner Service from October 15 until April 30 on legitimate "No Heat" calls only. Noise, odor and no hot water are not considered emergency calls. Calls of this nature received after normal business day, will be answered as promptly as possible at the prevailing hourly rate.
6. The Service Plan only covers heating system parts and components specified in the Plan, Example of components not covered by the Plan include electric water feeder and cut offs, auxiliary pumps and circulators, relief valve, float vent, mixing of tempering valve, back flow preventer, zone valve or powerhead, brick work, hot water or fuel storage tanks and piping. The Plan does not cover environmental clean up, property damage, waste disposal services or other damages or losses caused by a tank leak or system failure.
7. Customer agrees to release and hold Company harmless from all claims related to losses, costs, or damage to personal or real property caused by fire, explosion, flood, freezing, power loss or surges, oil leakage, and premises left unattended. Customer agrees that Company shall not be liable for any incidental, special or consequential damages incurred by customer or by third parties.

WARREN'S Heating & Ac Service



*"A Long Tradition In
Creating Spectacular
Oil Heat Services"*



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24 HOUR 7 DAYS A WEEK SERVICE PLAN

Protect yourself & Stay Warm

For an additional \$70

Included in the Security Plan is an

Annual Burner Tune Up. This is scheduled by appointment and is a 23 point inspection and tune up of your heating equipment. This could save you up to 10% on your heating costs by keeping your equipment in maximum operating efficiency.

Total cost of Tune Up & Parts Program \$600

Some of the features that will be performed include:

- Check Furnace operation
- Service Burner: Replace Nozzle, Oil Filter Cartridge & Pump Strainer, Check Burner Settings
- Clean Burner Compartment & Wheel Housing
- Check Air Filter
- Lubricate all moving parts
- Test all safety controls/devices
- Check, secure, & tighten all electrical connections & terminals
- Adjust all drive belts and pulleys
- Clean heat exchanger(s) with brushes & vacuum
- Clean Chimney Base
- Re-Seal Chimney Pipe
- Check Furnace Operation
- Set unit to peak efficiency & manufacturer specifications
- Advise customer of results and/or recommendations
- Leave area as clean as when arrived

Warren's Heating Provides A Parts Covered Program

Which includes Replacement of all parts shown below which can have a total value of over \$2,400.00 for a ridiculously low cost of

only \$350 per year.

Below is a complete list of replacement parts and controls covered by this agreement. Necessary repair or replacement of these defective parts and controls will be made at no charge. Any part or control to be replaced will be at the sole discretion of the company.*

Aquastat	Nozzle Adapters
Blast Tube	Nozzle Line
Burner fan	Oil Burner Motor
Burner Switch	Oil Cartridge
Cad Call Eye	Oil Filter
Cad Cell Eye Relay (8184g)	Oil Check Valve
Combination Pressure/ Temperature Gauge	Oil Firomatic Valve
Draft Control (6" to 9")	Pony Relay
Electrodes (set)	Pressure Control
End Cone	Stack Relay (R117A)
Fan Control	Standard Thermostat
Firomatic Switch	Solenoid Valve
Fuel Pump	Tank Gauge
Fuel Pump Coupling	Transformer
Ignition Cable	Vent Cap
Nozzle	Vent Alarm